

Walking alongside children and families to create a safe, healthy and thriving future.

The Family Services program at UMFC plays a vital role in building stability and harmony for families in our local communities.

We maintain that families inherently know what help they need to provide safe, nurturing environments for their children. This is why our Family Services practitioners work in partnership with your family members to improve outcomes for you, your family and your children.

Our aim is always to create or enhance supportive and sustainable networks and resources that can meet the needs of children and build stronger families. As a result, families are better able to develop the skills not only to reach their short-term aims but also to help them thrive into the future, without becoming reliant on external services.

Reg No. A5357 ABN 99 081 624 768



Supporting children,
young people and families
in their time of need

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UMFC acknowledges the support of the Victorian, NSW, and Australian governments. We acknowledge the traditional custodians and Elders past and present, who have raised children and taught them about the world around them. We celebrate diversity and are committed to inclusion for all as a service and a workplace. We are a Child Safe Organisation.

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Family Services

umfc

Supporting and
empowering families
towards lasting change



Who can access UMFC Family Services?

At UMFC, we maintain that the term 'family' has many different meanings and incorporates varied and alternative living arrangements. We do not define family; we support your family as defined by you.

The Family Services team are able to support anyone who is pregnant or has children aged between 0–17 years; either in their care or returning to their care and reside in the local Ovens and Murray government areas of Wodonga, Indigo, Towong, Wangaratta or Alpine.



Our Family Services practitioners can assist your family in a variety of ways, including:

- working with you and your children under a whole-of-family approach
- weekly support offered in the home and office, where needed
- delivering parenting programs tailored to your child's age and each family's individual needs
- supporting the development of boundaries, responses and parenting strategies
- strengthening family relationships, including those with your child
- assisting you to reflect and meet new challenges as they arise
- helping you assess the various services involved with your family to ensure everyone is working together
- assisting your family to identify and link with specialist services where needed
- supporting your family to link with your community and enjoy positive experiences.



How do I get started?

To find out more about accessing UMFC's Family Services, please contact The Orange Door Ovens Murray on 1800 271157 (Monday to Friday, 9am to 5pm) or email oma@orangedoor.vic.gov.au

The friendly staff at The Orange Door will assess whether a referral to UMFC Family Services is the best fit for your family.

Please note that the services and support we provide are tailored to meet the specific needs and circumstances of your family.